

Position Title:	Operator Maintainer
Reports To:	Hub Leader
Location:	Regional role covering Central and North-East Tasmania, with regular travel to customer and operational sites required
Instrument:	Water Services Award 2020
Award Classification:	Level 5
Salary Band:	\$95,000 to \$105,000
Employment Basis:	Full-time
Hours of Work:	38 hours per week

About the Role

At Tasmanian Irrigation, the work we do extends far beyond pipes, pumps and infrastructure. Every day, the water we deliver helps farmers grow food, supports regional jobs, strengthens local communities, and contributes to Tasmania's economic future.

As an **Operator Maintainer**, you'll play a hands-on role in ensuring reliable water delivery to irrigators across the region. Working across a range of infrastructure assets, you'll help maintain and operate systems that support farms, businesses, and communities that rely on secure water supplies.

This is a role for someone who enjoys practical problem-solving, working outdoors, and making a tangible difference.

You may already have experience in irrigation or water operations. Equally, you may bring transferable skills from agriculture, utilities, construction, mechanical maintenance, electrical trades, local government, mining, manufacturing, defence, transport, or other operational environments.

We're interested in people who:

- Take pride in their work and ownership of outcomes.
- Enjoy solving problems and finding practical solutions.
- Build positive relationships with customers and colleagues.
- Are comfortable using technology and learning new systems.
- Have a strong commitment to safety, wellbeing, and continuous improvement.

If you don't meet every requirement but believe your skills and experience align with the role, we encourage you to apply.

About Tasmanian Irrigation

Tasmanian Irrigation (TI) is a State-owned company responsible for developing, operating, and maintaining Tasmania's irrigation schemes through successful public and private partnerships.

Since its establishment in 2008, TI has:

- Assumed management of a range of dams, irrigation schemes, and river infrastructure assets.
- Delivered 16 new irrigation schemes across Tasmania.
- Progressed planning for additional future schemes.
- Built a strong reputation for sustainable water management and long-term infrastructure delivery.

By 2030, TI will manage irrigation infrastructure valued at more than **\$900 million**, delivering **236,000 megalitres of water** through:

- 1,786 km of pipeline
- 49 pump stations
- 15 dams
- 3 power stations

Every scheme is designed to be economically viable, environmentally sustainable, and capable of delivering reliable water supplies for generations to come.

Role Purpose

The Operator Maintainer plays a critical role in delivering reliable, sustainable water services that support Tasmania's agricultural, environmental, and regional community outcomes.

Working collaboratively with operational and technical teams, the role is responsible for the operation, maintenance, monitoring, and continuous improvement of irrigation infrastructure to ensure safe, efficient, and customer-focused water delivery across TI's schemes.

What you'll be responsible for

Operating and Maintaining Irrigation Infrastructure

You'll help ensure the ongoing performance and reliability of irrigation schemes by:

- Monitoring scheme performance, environmental conditions, and water delivery systems.
- Operating pumps, valves, dams, pipelines, and associated infrastructure.
- Reading meters and gauges and making operational adjustments as required.

- Performing preventative and routine maintenance activities on irrigation equipment, including pumps, valves, dams, pipelines and associated infrastructure
- Conducting inspections to identify faults, risks, or opportunities for improvement.
- Maintaining accurate operational records and system documentation.
- Contributing to maintenance planning and asset management activities.
- Supporting the development and implementation of Standard Operating Procedures (SOPs).
- Making informed operational decisions to maintain water quality and delivery reliability.

Compliance and Environmental Management

You'll help ensure TI meets its regulatory obligations by:

- Conducting monitoring and sampling activities.
- Maintaining compliance records and reporting requirements.
- Identifying and responding to potential environmental or operational risks.
- Undertaking inspections of dams, waterways, catchments, and associated infrastructure.
- Working with regulators and technical specialists to resolve compliance issues.
- Staying informed about emerging regulatory requirements and industry best practice.

Customer and Stakeholder Engagement

You'll build positive relationships with irrigators, contractors, regulators, and colleagues by:

- Providing clear and timely communication regarding scheme operations.
- Managing customer enquiries and resolving issues professionally.
- Supporting the preparation and delivery of operational reports.
- Sharing insights and recommendations to improve service delivery and infrastructure performance.
- Contributing to planning and decision-making processes relating to scheme operations and asset replacement.

Asset Protection and Emergency Preparedness

You'll help safeguard critical infrastructure through:

- Conducting regular security inspections of facilities and assets.
- Maintaining emergency response procedures and contact lists.
- Supporting emergency preparedness and business continuity activities.
- Ensuring safe storage and handling of chemicals and equipment.

- Participating in emergency response and security training activities.
- Promoting awareness of emergency procedures across the broader team.

Accountability and decision-making

This position operates with a high level of independence and personal responsibility.

You will receive general direction from your Hub Leader while taking ownership of day-to-day operational decisions and activities. Support and specialist advice are available from operational leaders and technical experts when required.

You will be expected to:

- Deliver work safely and to a high standard.
- Meet agreed timeframes and operational requirements.
- Follow TI policies, procedures, and delegated authorities.
- Participate in continuous improvement and professional development activities.

Organisational Relationships

Reports to:	Hub Leader (Southern Hub Leader)
Direct Reports:	Nil
Key Internal Relationships:	• Other Scheme Operators/Operator Maintainers • Hub Leaders • Manager, Water Delivery & Asset Performance • Engineers, Technicians and Project Managers • Environment staff • Finance, commercial and administration staff
External Relationships:	• Irrigators • Contractors and service providers • Regulatory agencies
Leadership Teams:	Nil

Skills, Experience & Qualifications

Essential

- Current manual driver's licence.
- White card.
- Experience maintaining or operating infrastructure, plant, machinery, or similar assets.
- Strong problem-solving skills and ability to work independently.

- Contractor management.
- Planning and scheduling work activities.
- Comfortable working in remote outdoor environments.
- Basic computer and technology skills.

Desirable

- Certificate III or Certificate IV in Water Operations.
- Confined Space Entry accreditation.
- Working at Heights accreditation.
- Chemical certification.
- Experience in environmental monitoring and management.
- Experience within irrigation, water, utilities, agriculture, or infrastructure industries.

Key Selection Criteria

To be successful in this role, you will demonstrate:

1. Experience maintaining or operating infrastructure associated with irrigation, water, utilities, agriculture, or similar industries.
2. SCADA system and control experience or similar in operation environments.
3. Strong communication and relationship-building skills, particularly when working with farmers, contractors, and service providers.
4. Competence in using computer systems, mobile technology, and telecommunications tools.
5. The ability to work independently, manage priorities, and perform effectively in remote operational environments.

Our Commitment to Inclusion

Tasmanian Irrigation is committed to building a workforce that reflects the diversity of the communities we serve.

We welcome applications from people of all backgrounds, including women, Aboriginal and Torres Strait Islander people, culturally and linguistically diverse communities, people with disability, LGBTQIA+ people, mature-aged workers, and those seeking a career change.

We believe diverse perspectives strengthen our organisation and help us better serve Tasmania's communities and customers.

Reasonable adjustments are available throughout the recruitment process and employment to support applicants and employees to succeed.

Respectful and Safe Workplace

Employees are expected to contribute to a workplace culture that is safe, respectful, and inclusive. This involves modelling behaviours that reflect TI's values, complying with and promoting safety procedures, and taking shared responsibility for identifying and managing risks to health, safety, and wellbeing, including psychosocial hazards. Employees are to encourage open communication, treat mistakes and near misses as opportunities for improvement, and support mental health and wellbeing initiatives.

Equally, employees must foster a respectful environment by demonstrating professional conduct, valuing diversity of thought, and ensuring interactions are free from bullying, harassment, discrimination, sexual harassment, sex-based harassment, victimisation, or occupational violence. All employees are required to take appropriate action to uphold TI's zero-tolerance approach to behaviours that compromise a safe and respectful workplace.