

## Application for a Financial Hardship Assistance

Tasmanian Irrigation acknowledges that at times customers may experience times of unforeseen financial hardship due to circumstances outside of their control. For further information please see the Tasmanian Irrigation Financial Hardship Policy on the Tasmanian Irrigation website.

To apply for consideration for the deferral of payments please complete this form and submit your application via one of the options on page 3 of this document.

### APPLICANT INFORMATION

1. Name of Applicant:

2. Customer Number(s):(if known)

3. Contact Details:

(a) Address:

(b) Postal address:

Contact Person:

i. Name:

ii. Phone:

Primary:

Secondary:

iii. Email:

4. Invoice number(s):

5. Total debt outstanding:

6. Debt Type (include all that apply):

☐

Water Entitlement Purchase

☐

Connection

☐

Annual Fixed Charges

☐

Other (please specify)

☐

Variable Charges

7. Please tell us why you are applying for financial hardship assistance:

- Please include details on how you intend to pay and your proposed repayments terms (i.e. amounts and dates).
- Please note that any requests for payment plans greater than 60 days will require approval of the Tasmanian Irrigation CEO (or their delegate).
- Please continue on a separate sheet if required.

8. To assist with the assessment of your financial hardship assistance application, please attach documentary evidence. Please include one or more of the following:

- ☐ Assessment by an independent accredited financial counsellor or accountant clearly explaining the inability to pay or rearrange assets to facilitate payment.
- ☐ Copies of the latest financial accounts or latest tax return.
- ☐ A statutory declaration from an independent professional familiar with the applicant's circumstances, e.g. letter from a doctor for health related evidence.
- ☐ Pending disconnection of essential services like water, electricity, gas (does not include mobile or internet bills) or a notice of impending legal action.
- ☐ Other documentation demonstrating that you are experiencing financial hardship (please describe below).

**HOW TO SUBMIT**

**Read** the privacy statement below

**Complete** this Application by signing below

**Lodge** this Application by:

Emailing to:

[accountsreceivable@tasirrigation.com.au](mailto:accountsreceivable@tasirrigation.com.au)

Mailing to:

Tasmanian Irrigation Pty Ltd

PO Box 416

NEWSTEAD TAS 7250

Delivering in person at:

1/3 Kiln Court

ST LEONARDS Tasmania 7250

**STATEMENT ON THE COLLECTION AND USE OF PERSONAL INFORMATION**

Personal information is collected by Tasmanian Irrigation for the purpose of this Application, administering Irrigation Districts and maintaining a public register of Irrigation Rights and Delivery Rights for Irrigation Districts (including in an online format). Personal information will be used by Tasmanian Irrigation for the purpose for which it is collected and for other purposes permitted by the Water Management Act (Tas) 1999, the Irrigation Clauses Act (Tas) 1973 and any regulations made under those Act as they apply to Irrigation Districts. If the information requested is not disclosed, this Application may not be approved and details of the ownership of Irrigation Rights and Delivery Rights may not be correctly recorded. Personal information will be managed by Tasmanian Irrigation in accordance with the Personal Information Protection Act (Tas) 2004 and the Privacy Act (Cth) 1988 as applicable and may be accessed by the individual to whom it relates on request to Tasmanian Irrigation. A fee for this service may be charged.

**EFFECT OF APPLICATION**

By submitting this application I confirm that the information provided within this Application for Financial Hardship is accurate, and there have been no misrepresentations or omissions of fact that would otherwise influence the review and decision of Tasmanian Irrigation.

**Signed by the Applicant(s)**

**Date:**    /    /

**CUSTOMER #1**

Signature

\_\_\_\_\_

Name

\_\_\_\_\_

Position

\_\_\_\_\_

Date

\_\_\_\_\_

**CUSTOMER #2**

Signature

\_\_\_\_\_

Name

\_\_\_\_\_

Position

\_\_\_\_\_

Date

\_\_\_\_\_